



QUALITY POLICY

Materials Research & Technology is an organization that provides third-party services for the calibration of equipment and specific certification of competence of people, that is why the Presidency undertakes:

- Provide technical, objective, timely and confidential information for decision-making that guarantees the desired level of quality.
- Constantly train staff to be familiar with MR&T management system documentation.
- Exercise good professional practices in accordance with international standards. Legal provisions and internal documents established in the management system according to NTP-ISO/IEC 17025 and NTP-ISO/IEC 17024.
- Work with standards of impartiality, confidentiality, objectivity and operational integrity in calibration and competency certification activities.
- Continuously improve its processes to ensure compliance with the requirements of delivery services, conflict of interest and the effectiveness of the management system.

February 01, 2021

Materials Research & Technology



QUALITY OBJECTIVES

- Deliver calibration reports in a timely manner.
- Guarantee impartiality in the performance of certification activities, manage conflicts of interest, objectivity and information security in certification activities and renewal of the competence of people.
- Provide reliable and objective calibration results while maintaining the confidentiality of information.
- Improve the skills of MR&T staff.
- Continuously improve the calibration and certification of competence processes.
- Plan and continuously improve the effectiveness of the management system.
- Ensure the impartiality and operational integrity of the tests.
- Ensure customer satisfaction.

Houston, February 01, 2021.

CEO